



## 2010 Service Department Annual Report

### *About The Service Department*

The Department of Public Service consists of Engineering, the Divisions of Streets and Sanitation, Refuse, Recycling, Fleet Maintenance, Building Maintenance, Water, Sanitary Sewer and Storm Sewer. By Charter, the Director of Public Service has the responsibility of maintaining all public lands and buildings.

The Director of Public Service is appointed by the Mayor and is directly involved in the day-to-day administration, planning, implementation, and enforcement operations for all divisions under his supervision. The Director's office is responsible for budgeting, personnel, interception of citizen complaints for the department, and management of public right-of-way and utility aggregation programs. In addition, it is responsible for the maintenance of municipal buildings. The office produces new ordinances as needed to address situations that arise from City growth in addition to routine service contracts, equipment leases, etc.



*Standing (Left to Right):* Everett Speeks, Facilities Maintenance Coordinator; Terry Emery, Service Director; Connie McClish, Receptionist; Karl Wetherholt, City Engineer; Jeff Feltz, Water Resources Engineer; Mike Andrako, Assistant City Engineer and Gina Sheppard, Secretary.

*Seated (Left to Right):* Dottie Franey, Deputy Service Director  
Jill Webb, Engineering Contract Services and Jean Shaw,  
Administrative Assistant.

### *Director's Report....from the desk of Terry Emery*



Annual Budget Appropriation for the Department of Public Service for 2010 was \$28,113,668.

Water & Sewer Review Board met four times in 2010 to resolve disputed bills. The Director serves as Chairman of the Board.

City's Natural Gas Aggregation Program continued with Interstate Gas Supply, Inc. The fixed price for the 2010 program was \$.829/ccf. The program was suspended at the end of 2010.

West Gahanna Sewer Project right-of-way easements were purchased.

Senior Center restrooms were modified to achieve ADA compliance.

Red Flag Policy/Procedure was reviewed and necessary modifications made.

On-Line Auction process was utilized to dispose of obsolete equipment.

Suburban Steel, through public hearing & legislation, was granted permission to use brine for dust control on its driveway.

AEP quarterly outage and maintenance updates were obtained.

Fiber Indefeasible Right-of-Use Agreement was entered into with Gahanna/Jefferson Schools.

Fiber Interconnect Agreement was entered into with Gahanna/Jefferson Schools.

Street Signs continued to be purchased & installed for the fourth year.

3rd Annual Service Expo was held at Hannah Park in August.

Capital Equipment Units (vehicles & other heavy duty equipment items) were purchased during 2010.

Code Sections 921, 927, 929 & 941 were modified.

**Service Director's Report....continued**

Participated in Student Government Day with the Gahanna Lincoln High School.

Public Involvement Meetings/Open Houses were held for the Westside Utility projects.

Participated in the following: Holiday Lights! Committee; Un-Sewered Areas Committee; Central Ohio Public Entity Council (COPEC); Storm Water Committee; Solid Waste Consortium; Safety Committee and Labor Management Meetings.

**Right-of-Way Permits**

*The Service Department issued 203 permits during 2010.*

**2010 Renewed Contracts & Leases**

Refuse Contract  
*Rumpke of Ohio, Inc.*

Street Light Maintenance  
*Jess Howard Electric*

Gahanna Liability/Property Insurance  
*Ohio Municipal Joint Self-Insurance Pool*

Landscape Maintenance Contract  
*Ameriscape*

Street Sweeping  
*Contract Sweepers*

Car Wash Contract  
*Golden Touch*

**2010 Awarded Contracts & Leases**

Manhole Rehabilitation  
*Lake County Sewer Company, Inc.*

West Gahanna Water Improvements—New Waterline along Debra Lane, Shara Park Place and Sandra Court  
*Conie Construction*

Fiber Restoration/Protection/Management Agreement  
*Columbus FiberNet (CFN)*

Highway Rock Salt  
*Ohio Department of Transportation*

Unidirectional Hydrant Flushing Sequencing Report  
*W.E. Stilson*

Broadband Project Implementation  
*SZD Whiteboard*

Westside Sewer Improvement—Phase I & II Construction—*Underground Utilities, Inc.*  
Inspection—*W.E. Stilson Consulting Group*

Shull Avenue and Carpenter Road Waterline Improvements Construction—*G & G Enterprises*  
Inspection—*Watcon Consulting Engineers*

McKenna Creek Watershed/Giant Eagle Detention Basin—Final Engineering  
*URS Corporation*

Municipal Complex Cleaning  
*Coverall*

NPDES Requirements  
*Franklin Soil and Water Conservation District*

Public Health Services / Mosquito Agreement  
*Franklin County Public Health*

Mail Machine Lease  
*Pitney Bowes*

Copier Lease Agreements  
*MT Business Technologies, Inc.*

Fire Hydrants—Materials  
*HD Supply Waterworks*

## ENGINEERING DEPARTMENT

### *Engineer's Report....from the desk of Karl Wetherholt*



The 2010 Asphalt Overlay Program paved 2.00 miles of street at a cost of \$476,418.54. The streets included on the program are listed below:

Hamilton Rd. (Allanby Ct. to Sycamore Woods Condominiums)  
Paved 2861 feet of Hamilton Rd. and installed new aggregate berms.

Styler Rd. (Prince of Wales Dr. to North Gahanna Corp Limit)  
Paved 7713 feet of Styler Rd. and replaced 1875 feet of curb and 28 ADA curb ramps.

29 ADA Curb Ramps were rebuilt in 2010 as part of an ongoing initiative to bring all public sidewalk access ramps up to ADA standards. The work was incorporated into various construction projects.

### Major Street Improvement Projects

I-270/Hamilton Rd. Interchange Modifications – (Hamilton Rd. from Morrison to I-270) including a deteriorated concrete median was reconstructed and traffic signals were upgraded at the interchange and at Morrison/Hamilton Rd.

US-62 and Styler Rd. Improvements – To improve capacity for AM peak traffic, an additional southbound right turn lane on Styler Rd. was installed between Agler Rd. and US-62. Also included in the project is the replacement of the existing deteriorated median on US-62 from Styler Rd. to the West Gahanna Corp. limit and the reconstruction of an ADA curb ramp. The project was substantially complete in November 2010 at a cost of \$896,751.62.

Cherry Bottom Rd. Bank Stabilization – The bank on the west side of Cherry Bottom Rd. just north of US-62 was showing signs of settlement along the creek bank. A 75-foot sheet piling retention wall was installed and 87 feet of guardrail was replaced in Spring of 2010 at a cost of \$57,420.00.

OSU Physicians Signal – A new traffic signal was installed at the Hamilton Rd. entrance to the new OSU Physicians building north of US-62 in the Spring of 2010 at a cost of \$119,034.74.

### Ongoing Design Projects

Hamilton/Granville Intersection Safety Improvements – As a result of a safety study completed in 2005 the City applied and was awarded 90% funding for safety improvements to the Hamilton/Granville intersection. The proposed improvements include installing medians and turn lanes to increase safety and improve capacity. The existing traffic signal will be reconstructed to current standards and additional measures will be taken to assure safe pedestrian access at the intersection. The project was bid in October 2010. The majority of the construction is scheduled to begin construction in June 2011 and be completed by the end of September 2011.

Hamilton Rd. (Carpenter Rd.- US-62) – This project will widen Hamilton Rd. from 2 lanes to 5 lanes from Carpenter Rd. to US-62. This project will also provide pedestrian and bicycle connectivity between the north and south sections of the Hamilton Rd. Corridor. In December 2010, Gahanna was awarded federal STP (Surface Transportation Program) funding for 80% of the right-of-way and construction/inspection costs. Franklin County has agreed to share the local costs of the project with Gahanna. The projected construction date is Spring 2016.

Tech Center Dr. Extension (Morrison Rd.-Hamilton Rd.) – Currently the Hamilton Rd. at Morrison Rd. intersection constricts the flow of traffic between I-270 and the Industrial Zone. Extending Tech Center Dr. from Morrison Rd. to Hamilton Rd. through the Buckles tract will alleviate the congestion at the Hamilton/Morrison intersection and provide access to the Buckles tract and promote economic development. The extension of the roadway will include an overpass over I-270 and traffic signals at Tech Center Dr. and Morrison Rd. and at the future intersection of Tech Center Dr. and Hamilton Rd. The project was bid in January 2011, and is scheduled to begin construction in April 2011 and be completed by the end of October 2011.

Tech Center Dr./Science Blvd Connection – The eastern end of Tech Center Dr. and the northern end of Science Blvd will be extended to create an intersection and provide connectivity to lots in the Central Park area. This work is currently being designed and is expected to begin construction in the Fall of 2011.

**STREETS AND SANITATION**



Front Row (left to right): Andy Flautt, Matt Jones, James Mason, David Crawford, Rick Swartz, & Russ Sims

Second Row (left To right): John Robinson, Kevin Mumper, Craig Kerns, Joe Blankenship, Damien Palombaro, Jeremy Kemp, Robert Alexander, Kevin Koehler, Bryan Rhoads, Brian Mulbarger, James Fravel, & David Long  
Not pictured: Jeff Tedrick

The Department of Streets and Sanitation is primarily responsible for the improvement and maintenance of streets, roads, and public thoroughfares, with an oversight role for refuse pick-up, street cleaning, miscellaneous clean-up and dead animal disposal. Staff consists of one (1) superintendent, one (1) foreman, six (6) equipment operators, and seasonal employees as needed.

The department maintains 136 center lane line miles of streets and is responsible for pothole repairs, crack sealing, berm repair and street signs. In conjunction with Jess Howard Electric, the department installs, repairs and replaces street lights and traffic control signals. The Streets and Sanitation Department also paints street edge and lane lines, stop bars, arrows and crosswalks, and is responsible for snow and ice removal.

Many facets of the City are directly enhanced by the work of the street crew. The department is responsible for the placement of street light banners, flags, and holiday decorations. In addition, it is responsible for placement of barrels and barricades for special events such as the 4<sup>th</sup> of July Parade, Creekside Jazz and Blues Festival and the Holiday Lights Parade.

**SNOW & ICE REMOVAL COSTS**

<b>LABOR COSTS</b>			
Description	Hours	Cost (each)	Total
1.5 x Pay Overtime	1,057.6	N/A	\$39,247.00
2.0 x Pay Overtime	1,222.3	N/A	\$63,549.00

<b>SALT COST</b>			
Vendor	Amount	Cost (ton)	Total
Cargill Incorporated	4,159.67	\$57.87	\$240,720.10
Cargill Incorporated	401.83	\$58.98	\$23,699.93
<b>TOTALS:</b>	<b>4,561.50</b>		<b>\$264,420.03</b>

<b>SALT CONSUMPTION</b>			
Municipality	Actual Usage	Cost (ton)	Total
Gahanna (tons)	3,177.5	57.87	\$183,881.93
Mifflin Township*	60	59.87	\$3,592.20
Mifflin Township*	24	60.98	\$1,463.52
Salt in Dome	1293		\$75,491.91
<b>TOTAL:</b>			<b>\$264,429.56</b>

\*Reimbursed to City; includes \$2 surcharge per ton

<b>LIQUID DEICING COSTS</b>			
Vendor	Amount Used	Price (gallon)	Total
Franklin Cty. (Salt Brine/	24,300	\$0.12	\$2,916.00
Franklin Cty. (Calcium	4,900	\$0.70	\$3,430.00
<b>TOTALS:</b>	<b>29,200</b>		<b>\$6,346.00</b>

<b>PATCHING HOLES &amp; BERMS</b>			
Patch Type	Amount (ton)	Cost (ton)	Total
404 Asphalt Repair (Decker)	10.9	\$160.00	\$1,744.00
301 Asphalt Repair (Decker)	5.0	\$200.00	\$1,000.00
404 Asphalt Repair (C.O.G.)	129.6	\$67.50	\$8,748.00
Cold Patch w/fiber (C.O.G.)	48.64	\$100.00	\$4,864.00
<b>TOTALS</b>	<b>194.14</b>		<b>\$ 16,356.00</b>



Crews at work on the US-62 and Stygler Rd. improvements.

If you have questions regarding any of the information contained in this report please call the City of Gahanna at 614-342-4005 or visit us on the web at: [www.gahanna.gov](http://www.gahanna.gov)

**2010 Contracted Streets Projects**

Qty	Description	Contractor	Total
N/A	Curb & Gutter Repairs ( <i>linear feet</i> )	Buckeye Cement	\$2,400.00
4	Handicap Ramps ( <i>Granville @ Flint Ridge</i> )	Buckeye Cement	\$6,400.00
15.9	Road Repairs / Berm & Asphalt ( <i>tons</i> )	Decker Construction	\$2,774.00
	Traffic Light Repairs / Upgrades ( <i>continuous</i> )	Jess Howard	\$12,400.00
100	Street Name Sign Replacement Program	Hall Signs	\$37,500.00
	Landscape Maintenance & Irrigation ( <i>various locations</i> )	Ameriscape	\$48,368.08
	Traffic Light Signal Conflict Monitoring	Capital Electric	\$4,294.42
<b>TOTAL:</b>			<b>\$114,136.50</b>

**2010 WATER, SEWER, & STORM WATER DEPARTMENT**

Qty	Description	Contractor	Cost Ea.	Total
37	Fire Hydrants Purchased	Ferguson/Waterworks	\$1,509.21	\$55,840.77
34	Fire hydrant parts (Various)	Ferguson/Waterworks	\$ 122.33	\$ 4,159.23
<b>TOTAL:</b>				<b>\$60,000.00</b>

**In-House Water, Sewer & Storm Water Projects**

27	Fire Hydrant Replacement Program	In-House	\$600.00	\$16,200.00
150	Fire hydrants Painted	In-House	\$20.00	\$ 3,000.00
11	Manhole Risers Installed (Various Sizes—Ave. Price Ea.)	In-House	\$120.45	\$1,324.95
28	Water Breaks Repaired	In-House	\$1,000.00	\$28,000.00
1,141	TV Sanitary Sewer Lines (Var.L.F.)	In-House	\$1.00	\$1,141.00
1,141	Cleaning Sanitary Sewer Lines (Var.L.F.)	In-House	\$1.00	\$1,141.00
1,500	TV & Cleaning Storm Sewer Lines (Var.L.F.)	In-House	\$1.00	\$1,500.00
51	Water Curb Box Replacement/Repairs	In-House	\$75.00	\$3,825.00
1	Storm Water Rehab. Project (214 High Meadow)	In-House	\$3,000.00	\$3,000.00
140	(L.F.) Storm Rehab. Project 8" Pipe (E. Johnstown)	In-House	\$12.26	\$1,717.06
200	(L.F.) Storm Rehab. Project 15" Pipe (Jonsol Ct.)	In-House	\$17.50	\$3,500.00
<b>TOTAL:</b>				<b>\$64,349.01</b>

**Contracted Water, Sewer & Storm Water Projects**

1	Water Tower Inspection/Cathodic Protection	Corpro Companies	\$600.00	\$600.00
20	Leak Assessment Program (Data Loggers)	H.D.Supply	\$1,000.00	\$20,000.00
8,644	Vapor Rooting (Various Sanitary Sewer Lines - linear feet)	Duke's Root Control	\$1.78	\$15,413.00
46	Sanitary Sewer Manhole Rehabilitation	Lake County	\$1,183.04	\$54,420.00
630	Sq. Feet of Sidewalk Installation (Various Locations)	Buckeye Cement	\$5.00	\$3,150.00
7,315	TV & Cleaning Sanitary Sewer Lines (Various Lines—Linear Ft.)	Flowline	\$1.89	\$13,825.19
1	Point Repair in Sanitary Sewer Main (3'X8" Liner)	Flowine	\$3,925.00	\$3,925.00
270	TV & Cleaning Sanitary Sewer Lines (Various Lines—Linear Ft.)	Dreier & Maller	\$3.38	\$911.25
60	(L.F.) Directional Bore 12" HDPE Storm Pipe (US Rte. 62)	Precise Boring	\$45.00	\$2,700.00
75	Storm Water Project—New Pipe/Headwall (Stygler Rd.)	Buckeye Cement	\$72.85	\$5,464.00
1	Storm Water Rehab. Project (Shull & Town Streets)	Buckeye Cement	\$5,525.00	\$5,525.00
11	Catch Basin Rebuilds/Repairs	Buckeye Cement	\$1,481.82	\$16,300.00
3006	(S.F.) Storm Rehab Project 8" Pipe (E. Johnstown)	Keller Farms	.79	\$2,374.74
171	(S.F.) Storm Water Rehab (214 High Meadow)	Keller Farms	.74	\$126.54
<b>TOTAL:</b>				<b>\$144,734.72</b>

## STREETS DEPARTMENT

### **Traffic & Pedestrian Light Bulbs Replaced**

The Streets Department replaced **34** bulbs in 2010.

### **Dead Animal Pick-up**

The Streets Department picked up **199** small animals and **29** deer in 2010.

### **Replacement Signs/Posts**

The Streets Department installed and/or replaced **370** signs and/or posts in 2010.



## WATER, SEWER & REFUSE



*Gahanna's Utility Billing Specialists (from left): Brenda Wilson, Donna Harper, Pat Wood and Cheryl Gawel*

The Water and Sewer Division is responsible for the operation and maintenance of the water distribution and sewer collection systems for the City. The City installs and maintains water meters, as well as sanitary and storm water systems. Water and sewer processing are purchased from the City of Columbus, with billing to the residents of Gahanna processed through the Gahanna billing office.

The staff for the Water and Sewer Division consists of one (1) superintendent, one (1) foreman, four (4) equipment operators, four (4) water/sewer technicians, four (4) billing specialists, and seasonal and part-time employees as needed.

The acceptance of capital improvement projects in 2010 added 1.51 miles of sanitary sewer lines, 4.88 miles of storm sewer lines and 2.9 miles of water lines to the City. With these additions, the City now maintains a total of 173.21 miles of water lines, 158.48 miles of sanitary sewer lines, and about 142.01 miles of storm sewer lines. A total of 10,431 water meters and 2,379 deduct meters are currently in operation.

Installation of transmitters was completed for the new Advanced Metering Infrastructure (AMI) project. AMI allows meter readings to be automatically sent to Gahanna's billing office. This has streamlined the meter reading and bill production cycle. In 2010, 9,800 new transmitters were installed, which completed this project.

The Water and Sewer Division is responsible for water line and sewer service inspections, water meter setting, final meter reading, pump station maintenance, field spotting of underground water, sewer and storm lines, sanitary sewer cleaning, catch basin cleaning, and response to emergency situations, such as water line breaks or sewer backups.

The division made 2,275 service calls in 2010. This number is lower than in 2009 due to the AMI project. Final readings are now obtained from the billing office and no longer require a service call. Also in 2010, 991 collection door hangers were placed resulting in 226 water shut-offs, and 431 repair work orders were completed.

The water and sewer billing department maintains records for each single-family house and business connected to the water or sewer system within the City of Gahanna. The history of water and sewer usage is accumulated for each account in addition to billing information.

The department created and collected 41,877 regular bills, 6,922 delinquent bills and 824 final bills in 2010.

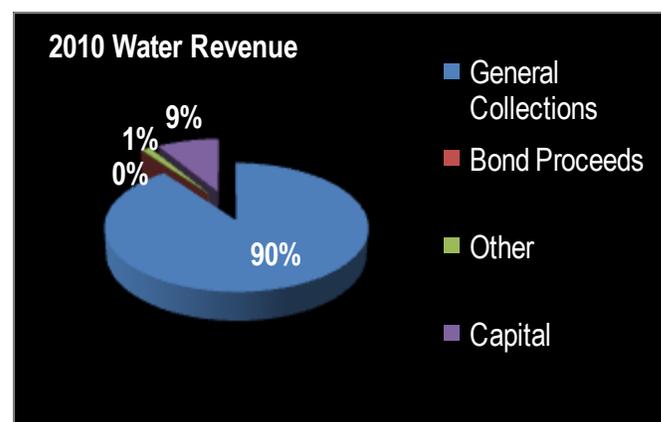
The billing department also issues new water and sewer permits and licenses for water and sewer installers.

### REFUSE & RECYCLING

Year	Solid Waste Tons	Recycling Tons	Yard Waste Tons	Solid Waste & Recycling	% Recycled	% Diverted
2005	10775	2842	3104	13617	20.87%	35.6%
2006	11134	3002	3594	14136	21.24%	37.2%
2007	10524	2754	3229	13278	20.74%	36.2%
2008	9832	3308	3354	13140	25.18%	40.4%
2009	9652	2652	3278	12304	21.55%	38.1%
2010	10010	3055	3479	13065	18.50%	39.5%

### WATER REVENUE

2010 Water Revenue	
General Collections	\$4,888,269
Bond Proceeds	\$6
Other	\$69,675
Capital	\$475,037
<b>TOTAL</b>	<b>\$5,432,987</b>



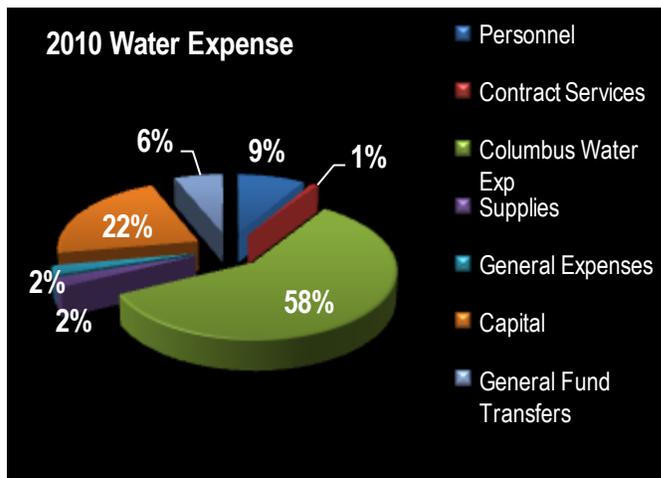
#### Trash Collection

The City provides curbside collection by Rumpke, a contract hauler. Services provided by Rumpke include weekly separate recycling, yard waste and refuse collections.

The Water, Sewer & Refuse Department is the point of contact between the city residents and Rumpke. During 2010 the department received 536 calls reporting incidents of missed trash, yard waste and recycling pick-ups and other complaints. Given approximately 9,800 households that receive trash, yard waste and recycling pick-up for a possible 29,4000 stops per week or 1,528,000 stops per year, misses amount to only .04%.

### WATER EXPENSE

2010 Water Expense	
Personnel	\$513,211
Contract Services	\$46,475
Columbus Water Exp	\$3,525,151
Supplies	\$138,721
General Expenses	\$132,521
Capital	\$1,296,854
General Fund Transfers	\$374,730
<b>TOTAL</b>	<b>\$6,027,663</b>



#### Recycling

Last year, Rumpke, collected 13,066 tons of landfill municipal solid waste from 9,786 households. Curbside recycling diverted 3,055 tons from the landfill representing 18.5% of collected solid waste. This represents a slight decline over last year due to a change in how our own in-house recycling materials are collected.

Gahanna is also part of the Solid Waste Authority of Central Ohio's (SWACO) "Smart Communities" recycling program. SWACO helps cities that recycle to strengthen their communication / outreach programs.

#### Yard Waste

Rumpke collected 3,479 tons of yard waste during the year which combined with recycling, creates a 39.5% diversion rate. Yard waste is taken to Kurtz Brothers Compost facility to be converted to mulch, soil conditioners and organic fertilizers.

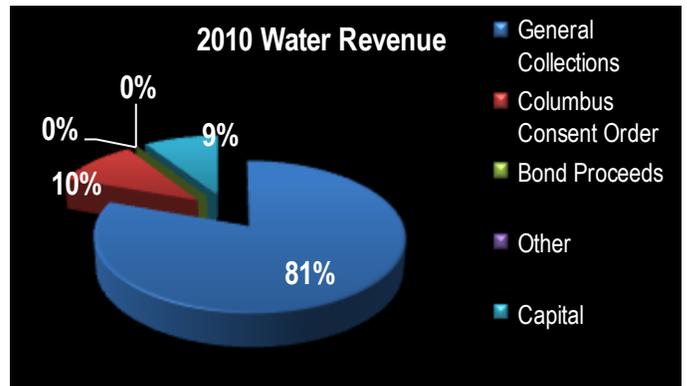
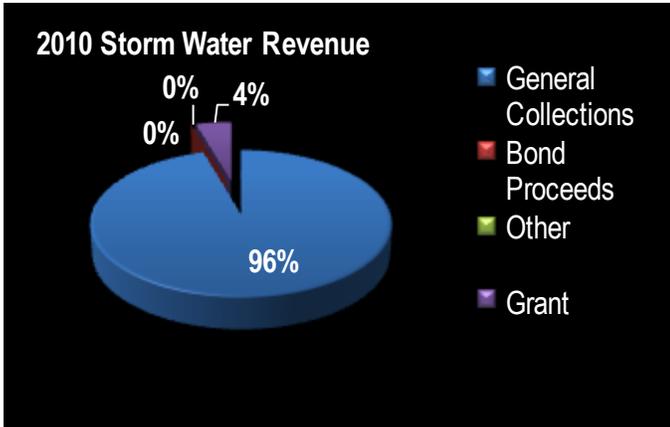
**2010 Storm Water Revenue**

General Collections	\$959,520
Bond Proceeds	\$51
Other	\$0
Grant	\$45,000
<b>TOTAL</b>	<b>\$1,004,571</b>

**SANITARY SEWER REVENUE**

**2010 Sewer Revenue**

General Collections	\$4,780,153
Columbus Consent Order	\$616,108
Bond Proceeds	\$6
Other	\$469
Capital	\$546,049
<b>TOTAL</b>	<b>\$5,942,785</b>



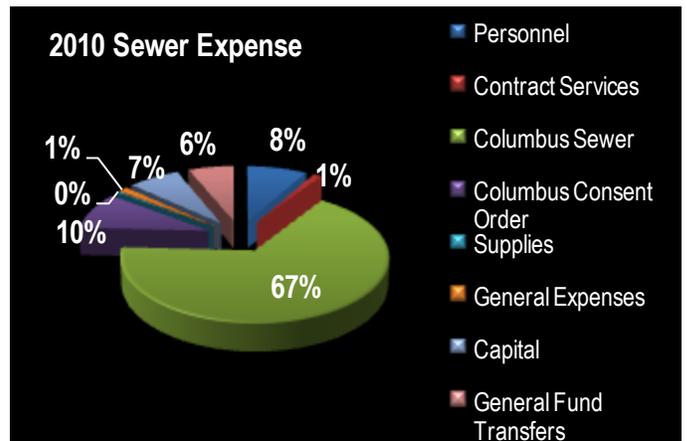
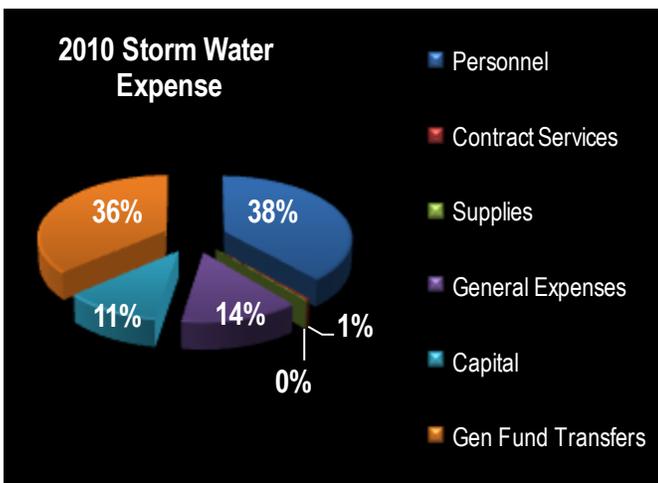
**2010 Storm Water Expense**

Personnel	\$267,857
Contract Services	\$2,512
Supplies	\$1,661
General Expenses	\$95,421
Capital	\$77,593
General Fund Transfers	\$253,970
<b>TOTAL</b>	<b>\$699,014</b>

**SANITARY SEWER EXPENSES**

**2010 Sewer Expense**

Personnel	\$513,187
Contract Services	\$69,959
Columbus Sewer	\$4,169,680
Columbus Consent Order	\$590,718
Supplies	\$16,947
General Expenses	\$77,721
Capital	\$443,170
General Fund Transfers	\$391,254
<b>TOTAL</b>	<b>\$6,272,636</b>



**FLEET MAINTENANCE**



*Rick Creps, Superintendent; Auto Mechanics: Duane Larason, Foreman; Ralph Swartz, Mike Martin, and Rick Darst*

The Fleet Maintenance Department's mission statement is to provide safe and reliable equipment with minimal imposition on the user department while maintaining the lowest possible cost. Fleet provides maintenance and fuel support to Mifflin and Jefferson Townships on a contractual basis. The Superintendent also assists in purchasing equipment and vehicles for the City and Townships. The Department is made up of one(1) Superintendent, and four (4) Mechanics.

**EQUIPMENT MAINTAINED**

ENTITY	VEHICLES	SUPPORT EQUIPMENT	TOTAL
Jefferson Twp. Fire	9	35	44
Jefferson Twp. Road	7	70	77
Mifflin Twp. Code Enforcement	1	0	1
Mifflin Twp. Fire & Admin	22	85	107
Mifflin Twp. Service	8	38	46
Gahanna Administration	5	3	8
Gahanna Fleet	2	3	5
Gahanna Golf Course	1	28	29
Gahanna Police	36	6	42
Gahanna Parks	23	140	163
Gahanna Streets	14	63	77
Gahanna Water	13	54	67
<b>TOTAL</b>	<b>141</b>	<b>525</b>	<b>666</b>

**GAHANNA LABOR REPAIR BY MUNICIPALITY**

Department	Fuel	Parts	Labor	Sublet	Total	% of Labor Total
Administration	\$4,060.77	\$2,285.47	\$4,348.44	\$750.58	\$11,445.26	1.36%
Fleet	\$2,703.53	\$2,792.17	\$5,822.14	\$2,022.80	\$13,340.64	1.59%
Golf Course	\$7,993.52	\$4,787.95	\$12,721.65	\$5,003.20	\$30,506.32	3.64%
Police	\$117,032.05	\$29,482.25	\$26,633.60	\$15,942.09	\$189,089.99	22.57%
Parks & Recreation	\$47,131.15	\$43,569.17	\$85,152.39	\$16,134.33	\$191,987.04	22.91%
Streets	\$33,811.87	\$31,972.55	\$54,864.60	\$19,287.80	\$139,936.82	16.70%
Water / Sewer	\$28,969.53	\$12,812.25	\$21,704.08	\$4,947.57	\$68,433.43	8.17%
<b>Gahanna Total</b>	<b>\$241,702.42</b>	<b>\$127,701.81</b>	<b>\$211,246.90</b>	<b>\$64,088.37</b>	<b>\$644,739.50</b>	
Jefferson Twp. Total	\$34,075.57	\$12,335.70	\$14,909.45	\$4,125.65	\$65,446.37	7.81%
Mifflin Twp. Total	\$44,007.95	\$29,008.83	\$38,923.42	\$15,655.63	\$127,595.83	15.23%
<b>GRAND TOTAL</b>	<b>\$319,785.94</b>	<b>\$169,046.34</b>	<b>\$265,079.77</b>	<b>\$83,869.65</b>	<b>\$837,778.17</b>	<b>100%</b>

If you have questions regarding any of the information contained in this report please call the City of Gahanna at 614-342-4005 or visit us on the web at: [www.gahanna.gov](http://www.gahanna.gov)

## **ADMINISTRATION**

Terry Emery, Director  
 Dottie Franey, Deputy Director  
 Jeff Feltz, Water Resources Engineer  
 Everett Speeks, Facilities Maintenance Coordinator  
 Jean Bishop, Administrative Assistant  
 Gina Sheppard, Secretary  
 Connie McClish, Receptionist  
 Linda James, Administrative Aide (part-time)  
 Bryce Carmichael, Water Resources Intern

## **ENGINEERING**

Karl Wetherholt, City Engineer  
 Michael Andrako, Assistant City Engineer  
 Jill Webb, Engineering Contract Services  
 Michael Owens, Intern

## **FLEET MAINTENANCE**

Rick Creps, Superintendent  
 Duane Larason, Automotive Mechanic Foreman  
 Mike Martin, Automotive Mechanic  
 Ralph Swartz, Automotive Mechanic  
 Richard Darst, Automotive Mechanic

## **STREETS AND SANITATION**

Russ Sims, Superintendent  
 Kevin Mumper, Streets Foreman  
 Brian Mulbarger, Equipment Operator  
 Jeff Tedrick, Equipment Operator  
 John Robinson, Equipment Operator  
 Craig Kerns, Equipment Operator  
 Jim Fravel, Equipment Operator  
 Andy Flautt, Equipment Operator

## **WATER, SEWER & STORM WATER**

Russ Sims, Superintendent  
 Bryan Rhoads, Utilities Operations Foreman  
 Cheryl Gawel, Utility Billing Specialist  
 Brenda Wilson, Utility Billing Specialist  
 Donna Harper, Utility Billing Specialist  
 Pat Wood, Utility Billing Specialist  
 Rick Swartz, Water & Sewer Technician  
 David Long, Equipment Operator  
 Joe Blankenship, Water & Sewer Technician  
 Jim Mason, Water & Sewer Technician  
 Kevin Koehler, Equipment Operator  
 Robert Alexander, Equipment Operator  
 Damien Palombaro, Equipment Operator  
 Matt Jones, Water & Sewer Technician  
 Jeremy Kemp, Storm Water Coordinator  
 David Crawford, Seasonal Water & Sewer Employee

## **SERVICE DEPARTMENT MISSION STATEMENT**

“Continually strive to improve upon service to residents through open, honest communication, top-notch infrastructure, building and equipment maintenance, and the refusal to allow the department to settle into complacency.”



# 2010 Service EXPO



### 2010 SERVICE EXPO

On Saturday, August 21, 2010, the Service Department hosted its 3<sup>rd</sup> Annual Service Expo & Touch-A-Truck event at Hannah Park. Service Department staff, along with representatives from outside agencies, local businesses and volunteers worked to raise awareness of the services provided by the Service Department. During the 4-hour event, children and adults were permitted to climb on, explore and have their photos taken in City of Gahanna fleet and contract vehicles. More than 1,000 people were in attendance and saw firsthand the people and equipment that provide vital services to Gahanna residents like snow removal, garbage collection, street repairs, street sweeping, road construction and storm water management. Also participating in the event were representatives from some of the outside agencies and departments that support the Service Department including: Franklin Soil & Water Conservation District; Franklin County Public Health, Mosquito Control; Solid Waste Authority of Central Ohio and Gahanna's Police, Engineering and Parks Departments.

