



## LOW-INCOME DISCOUNT PROGRAM OFFERED FOR WATER AND SEWER CHARGES

The City of Gahanna is mindful of the rising costs of public utilities including water and sewer. In an effort to aid those families in need, Gahanna will be passing along discounts to eligible residents on their water and sewer charges.

**What does this mean to you?** Gahanna residents who meet the eligibility requirements will receive a \$1.00 per thousand gallons discount on water charges and \$1.64 per thousand gallons discount on sewer charges. Actual savings will be based on usage. As an example: A family of four, consuming an average of 8,000 gallons in one month would save \$21.12.

For questions regarding the Low-Income Discount program, please contact Gahanna's Utility Billing Division at 614-342-4440 (Monday through Friday 8:00 a.m. - 5:00 p.m.) or visit us on the web at [www.gahanna.gov](http://www.gahanna.gov).

To apply for the Low-Income Discount program, complete the application on the back of this newsletter and submit it to the address provided. Once your application is received and approved, the discount will be applied to your next quarterly bill. To maintain eligibility, qualified residents must complete a new application each year for this program.

### GENERAL INFORMATION

**Discount will not include:**

- ☐ Capital improvement charges, storm sewer fees, refuse fees, late fees and other charges.

**Eligibility must be established annually:**

- ☐ To maintain eligibility, customer must submit a new, complete application each year.

**If customer becomes ineligible for the discount:**

- ☐ Customer must notify the City of Gahanna Utility Billing Division as soon as possible, but no later than 30 days of the customer's ineligibility.

**Falsifying information or failure to notify a change in eligibility status may lead to:**

- ☐ Termination of water service
- ☐ Recovery of past discounts

### INCOME THRESHOLDS

Household Size	Maximum Income
(Amounts below are 200% of the U.S. Bureau of Census poverty levels.)	
1	\$31,704
2	\$42,004
3	\$49,098
4	\$62,016
5	\$71,614
6	\$79,904
7	\$87,616
8	\$99,420
9 or more	\$117,814

## 2025 SEWER AND WATER DISCOUNT APPLICATION

NAME: \_\_\_\_\_  
Last First Middle

ADDRESS: \_\_\_\_\_  
Number Street/Road

City State Zip

NUMBER OF PEOPLE IN HOUSEHOLD: \_\_\_\_\_ TOTAL HOUSEHOLD INCOME: \_\_\_\_\_

DAYTIME TELEPHONE: \_\_\_\_\_ [ ] NEW APPLICATION

ACCOUNT NUMBER (from water bill): \_\_\_\_\_ [ ] RENEWAL

To be eligible for the low income discount program, applicant must have an active City of Gahanna water or sewer account for their residence in their name (or in spouse's name) and must meet at least one of the following requirements:

1. **You must have a total income of less than 200% of the U.S. Bureau of Census poverty level (see income levels on opposite side). You must provide current proof of household income with the following for all household members over 18 (must be dated and include name):**

Income Tax Return  
W-2 Forms  
Benefit Letter from Social Security  
Pension Award Statement

- OR -

2. **You must be currently enrolled in a qualifying low income program and provide current letter of participation from one of the following programs (must be dated and include name):**

- ☐ Food Stamp Benefits
- ☐ Ohio Medicaid
- ☐ Low-Income Home Energy Assistance Program (LIHEAP)  
-Percentage Income Payment Plan (PIPP)
- ☐ Home Energy Assistance Program (HEAP)
- ☐ Ohio Works First
- ☐ Public Housing Benefits

**Please send copies only of the above (copies will not be returned) and this application to:**

**City of Gahanna  
Utility Billing Division  
200 South Hamilton Road  
Gahanna, Ohio 43230**

The information associated with this application has been examined by me, and is, to the best of my knowledge and belief, true, correct and complete.

**APPLICANT'S SIGNATURE:** \_\_\_\_\_

**DATE:** \_\_\_\_\_

Preparer's signature (if different from applicant): \_\_\_\_\_